Leading and managing teams

Create high performance

Most organisations deliver services and products using teams. And the benefits of effective teamwork are very evident when productivity is high.

Building and maintaining an effective team is not a simple task – ask any team leader. It's not just a matter of recruiting the most technically competent people. Team members must also have the emotional intelligence to work easily with other people, to communicate, collaborate, back each other, deal with conflict easily, problem-solve – all the skills needed to drive an effective team.

Leading and managing teams is an intensive program where participants learn and practice team development and leadership skills involving the workshop participants and a variety of real-life scenarios and activities.

Recommended for

Team leaders, supervisors, project managers, or anyone who needs to be proficient in managing a team on a long or short-term basis.

Purpose of the program

This module focuses on the role of the leader in building a high-performance team and establishing and maintaining a culture which supports high performance in both their teams and the wider organisation.

Program content

- Team vs groups and the characteristics of an effective team
- Developing the team from formation to high performance
- Team leadership
- Building an effective team culture – team values
- Storming and creating team agreements
- Organisation and team culture
- Managing teams where members are disbursed
- Building and maintaining a culture that supports high performance
- Making the most of different personality styles (DISC)
- Empowering the team

Results through **INNOVATION**

Learning outcomes

By the end of this program participants will be able to:

- Describe the difference between groups and teams and the characteristics of an effective team
- Assess the effectiveness of their own team
- Facilitate effective problem-solving and create team agreements that stick
- Describe and apply effective team leadership
- Create a higher performing team
- Assess the culture of their team and develop a team culture which supports high performance
- Effectively utilise their knowledge of personal behaviour styles to enhance teamwork and organisation effectiveness

Master the skills

This is a highly interactive and practical program. In the workshop, participants will build and be members of a team, develop team goals, values and guidelines and achieve planned outcomes as a team using structured scenarios and activities.

Discover it, learn it, practise it, make it your own
then do it for real!

Results through INNOVATION