

Leading people effectively

Create high performance

Leading people effectively (LPE) is a highly interactive 5-day program designed to develop the specific leadership capabilities of all attendees, where they will be able to:

- Confidently engage with and influence their people to willingly perform in ways which are aligned with the organisation's values, vision and mission
- Create a performance improvement culture in their workplaces
- Confidently and effectively deal with workplace difficulties including interpersonal, motivation and performance issues whilst maintaining trust and respect.

Recommended for

New leaders, supervisors, project managers, and anyone who needs to advance their leadership development quickly and effectively.

Purpose of the program

This 5-day program will make a deep impact with observable and measurable behavioural change, with improved leadership, attitude, capability, workplace outcomes and results.

Program content

Module 1: Emotional intelligence as a leader

Module 2: Identifying and working with different behavioural styles

Module 3: Leadership presence and behavior

Module 4: Leadership communication and engagement

Module 5: Coaching as a leader

Module 6: Dealing effectively with unacceptable behavior and performance

Module 7: Conducting difficult conversations and managing conflict

Module 8: Building and maintaining an effective team

Module 9: Leading your team through change

Module 10: Decision-making, problem-solving and delegation

Module 11: Managing my own professional development plan

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Learning outcomes

By the end of this program participants will be able to:

- Manage their emotions and behaviours more effectively as a leader
- Identify the behavioural styles of others and interact with them far more effectively
- Adopt the behaviours of an effective leader
- Develop their leadership presence and communicate as a leader
- Coach and develop their teams
- Easily deal with conflict and confidently intervene in unacceptable behaviour and performance
- Lead their teams through change
- Make better decisions and delegate effectively
- Manage their own professional development

Master the skills

This program is practical, active, interactive and relevant to the emerging leader's role and working life. Scenarios and activities are drawn real life situations.

Discover it, learn it, practise it, make it your own **then do it for real!**

Results through INNOVATION